



COVID – 19 Reopening Plan & Procedures for the Chatham County Aquatic Center

Hours of operation starting July 21, 2020:

Monday – Friday 7:00 AM – 12:15 PM & 3:00 PM – 7:30 PM

Saturday 7:00 AM – 12:15 PM

Lanes will be available for 1 ½ hour swim reservations.

Morning

7:00 AM – 8:30 AM

7:45 AM – 9:15 AM

8:30 AM – 10:00 AM

9:15 AM – 10:45 AM

10:00 AM – 11:30 AM

10:45 AM – 12:15 AM

Afternoon

3:00 PM – 4:30 PM

3:45 PM – 5:15 PM

4:30 PM – 6:00 PM

5:15 PM – 6:45 PM

6:00 PM – 7:30 PM

- Lanes will be limited to one person or one family of up to four persons living in the same household.
- Reservations are available to individuals 16 years of age and older.
- Lane use for lap swimming or forward motion exercise use only.
- When making reservations please be considerate of others and make sure to fulfil your reservation. Repeat no shows will lose their ability to make advanced reservations.
- Regular fees will apply, if you have a membership or punch card and prefer to use it, we will reinstate your account. All punch cards and pre-paid memberships will be extended the amount of time we were closed.
- Reservations are limited to one person, per day, per time slot, (you may not rent a lane for the whole day, or all the lanes for one timeframe).
- If you choose not to come back at this time, we will keep your membership or punch card frozen until we resume operations that are more similar to those prior to COVID-19.
- No spectators, coaches, or any other deck patrons permitted on the deck at this time.
- Please reduce the number of personal items you bring into the CCAC, lockers will not be available for use at this time, to limit your locker room use please come and go in your bathing suit.
- Masks or face coverings are required while in the facility, except for when swimming in the pool.

The following guidelines are in place to reduce risk and keep safety in mind for both the patrons and staff:

1. Allow healthy people access to the CCAC, while maintaining physical distancing and wearing masks for guests and staff while not in the water.



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- a. Signage at entrance and throughout facility with social distance guidance, “do not enter” if they have listed symptoms, face masks required, and other helpful information
 - b. New entrance and exit lay out to reduce people congregating in areas
 - c. Floor signage to maintain 6 foot distancing
 - d. Encourage guests to reduce the number of personal items they bring into the CCAC and encourage them to come and go in their bathing suit
2. Provide means to wash/sanitize hands frequently.
 - a. Alcohol Based Sanitation stations are located at the entrance and facility transition locations
 - b. Alcohol based hand wipes are located on pool deck and front desk
 - c. Hand washing signage and best practices are posted at all sinks
3. Manage density of people within the CCAC to keep people or family units that have been isolating together 6 feet apart.
 - a. Limiting hours of operation and amount of people within the building at one time
 - b. Staggered reservation of swim lanes to limit the amount of people entering and exiting the building at one time and limit locker room and restroom use on the front and end of time slots
 - c. Lanes will be limited to one person or one family group up to 4 persons living in the same household
 - d. Lanes assigned on the pool deck and reservation time monitored by Duty Managers
 - e. No spectators, coaches, or any other deck patrons permitted on the deck
4. Reduce touch areas where possible and sanitize high touch surfaces frequently
 - a. Touchpoint sanitation is part of lifeguards regular rotation throughout the building
 - b. Lockers will not be available for use
 - c. Pool equipment will be issued at guard stand, cleaned and sanitized as it is returned
 - d. All chairs and unnecessary items will be removed from pool deck
5. Protect employees with various approaches, including protective coverings and distancing.
 - a. Temperature checks at the beginning of each shift
 - b. Plexiglass barriers at check in counter
 - c. Waterproof masks will be distributed and utilized by staff; CCAC will wash and sanitize masks daily for staff use.
 - d. Proper PPE including, face shields, gloves and other protective equipment at first aid station
 - e. Pre-opening training and orientation on new procedures
 - f. CCAC is operating with essential personnel only
6. Communicate new operational procedures to guests prior to arrival and while on site to instill confidence in efforts.
 - a. News releases on reopening plans
 - b. Email communication to members and user contact list with new guidelines
 - c. Social media and website posting of new guidelines
 - d. Clearly mark physical distancing spaces/guidelines with floor markings and signage to make it easy for guests to understand what is expected
 - e. Schedule a floater on each shift to move about the facility, increasing customer service, monitoring entrance lines, locker room use, and response to issues