



Chatham County Tax Commissioner

1145 Eisenhower Drive, Savannah, GA 31406

NEWS RELEASE

For Immediate Release

May 6, 2019

Chatham County Tax Commissioner in Partnership with the Georgia Department of Revenue Will Implement New Georgia DRIVES Motor Vehicles System

Chatham County, GA (May 6, 2019) - The Georgia Department of Revenue (DOR) is installing a new state-of-the-art system, Georgia Driver Record and Integrated Vehicle Enterprise System (DRIVES), to upgrade and modernize the vehicle registration and titling system. The new Georgia DRIVES system will enable more self-service options, improve customer service, and enhance data integrity. This requires all Chatham County Tag Offices to be closed beginning at **noon on May 23rd** with offices reopening on **May 28th at 8 AM**. Web renewals will be unavailable from **Monday, May 20th to Tuesday, May 28th**.

The offices at Eisenhower and Police Memorial Drive will be open to customers on Saturday, May 18 from 9AM to 1PM.

During the next several weeks, customers may experience longer than normal wait times when visiting a tag office. Vehicle owners with renewal dates in May who normally renew in person are encouraged to do so prior to May 20 to avoid delays. Individuals who ordinarily renew online will not experience delays.

What to Expect: Thursday, May 23rd at Noon:

- Chatham County Tag Office will not be able to process transactions.
- All online motor vehicle related services including online tag renewal services will be offline May 20th – May 28th.
- The Motor Vehicle Division will only be able to process Trip Permit transactions at the DOR Southmeadow facility. All other transactions including International Fuel Tax Agreements (IFTA) and International Registration Plans (IRP) will be unavailable.

How will this impact Georgia customers and drivers?

- In the first month of the DRIVES system, walk-in customers may experience delays and longer than normal wait times.
- Customers and dealers seeking to conduct any title transactions should complete their business at a county tag office prior to noon on Thursday, May 23rd.

- Law enforcement will still have access to motor vehicle records through a statewide backup file.
- The Department of Driver Services will not be affected.

###

Contact:

Catherine Glasby

Public Information Director

Chatham County, GA

Office: (912)652-7897

Email: cnglasby@chathamcounty.org