

CHATHAM COUNTY PURCHASING DEPARTMENT

ADDENDUM NO. 1 TO RFP No. 20-0046-1

FOR: FIRE/EMS Records Management System

Please note the following questions received to date for the Fire/EMS Records Management System.

1. The word case appears in the requirement document in many places. Can you define what Case means in this RFP? Is it related to fire investigation cases? RFP No. 20-0046-1 Core Fire/EMS RMS Requirements page 28. **As stated in the RFP, the FRMS RFP is a subset of a CAD/LRMS RFP that was previously published. The word "case" was used to reference a case number for a report.**
2. In the Training area of the requirements it asks about tracking use of force. Can you explain what the fire departments goals are for training and use of force? RFP No. 20-0046-1 Spreadsheet row 112. **Disregard this item. As stated in the RFP, the FRMS RFP is a subset of a CAD/LRMS RFP that was previously published. This is an artifact from the CAD/LRMS RFP.**
3. What scheduling software is currently being used by departments in the county?

**Savannah Fire uses Firehouse
Pooler Fire uses Emergency Reporting
Chatham Emergency Services uses ESO**

Savannah and Pooler use the staffing module of their respective software but state that it does not meet their staffing module needs.

We appreciate your interest in this solicitation.


Margaret Joyner
Purchasing Director

11/3/20
Date