

**CHATHAM COUNTY PURCHASING & CONTRACTING DEPARTMENT**

**ADDENDUM NO. 1 TO RFP NO. 21-0072-6**

**FOR: UNIFIED CASE MANAGEMENT SYSTEM FOR CHATHAM COUNTY PROBATE COURT**

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**PLEASE SEE THE FOLLOWING FOR ADDITIONS, CLARIFICATIONS AND/OR CHAGES:**

1. **QUESTION:** We are a large company but we have a small staff to assist us in evaluating and responding to RFPs who are not in a position to respond to this one given the short turnaround. Can there be an extension to the deadline so that we can be more prepared to respond to this RFP?
2. **RESPONSE:** The reason for the short deadline is this Court's need to prepare for imminent reopening of walk-in traffic and the large increase in licensing applications so we are not willing to extend the deadline.
3. **QUESTION:** The requirements are for a solution to have an integrated payment system. Out of the box our system does not process payments, however, we may be able to explore subcontracting for this sort of service with a third party. Is the requirement that the system has a native payment processing capability or can we consider subcontractors?
4. **RESPONSE:** For security, efficiency and ease of use, we will require an integrated payment system. This Court does not want multiple steps, sites or vendors involved in what needs to be a single screen and minimal step process.


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**THE RFP DUE DATE REMAINS: 5:00PM, JUNE 1, 2021**

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**THE BIDDER IS RESPONSIBLE FOR MAKING THE NECESSARY CHANGES AND MUST ACKNOWLEDGE RECEIPT OF ADDENDUM.**

5/17/21  
DATE

  
MARGARET H. JOYNER, PURCHASING DIRECTOR  
CHATHAM COUNTY, GEORGIA